

ABC Pediatrics, Ltd.

Gus A Rousonelos, MD
Erin L. Shanks, MD
Karolyn D. Law, MD
Ushma Patel, MD
Pamela M. Persak, MD
1331 W. 75th Street, Suite 300
Naperville, IL 60540
Phone (630) 355-0003
Fax (630) 355-9822

CANCELLATION POLICY/NO SHOW POLICY

Cancellation/No Show Policy for Doctor Appointment

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call or cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to seemingly “full” appointment book.

If a sick appointment is not cancelled at least one hour in advance or a well visit at least 24 hours in advance, you will be charged a twenty (\$20) fee; this will not be covered by your insurance company.

Scheduled Appointments

We understand that delays can happen; however, we must try to keep the other patients and doctors on time.

If a patient is 15 minutes past their scheduled time, we will have to reschedule the appointment.

Print name (s) of Patient (s)

Signature of Parent or Guardian

Date